Process for Using/Sharing
Online Reserved Tickets – Cheer

For All Online Ticket Purchases

Thank you for purchasing online tickets at North Allegheny. Below is the process you will follow to redeem or share the tickets you will be receiving. If you have any questions on this new online process, please contact Patti McClure at pmcclure@northallegheny.org.

Retrieving your Online Tickets:

Look for a confirmation email from “North Allegheny School District”. There are a couple of ways to get to your actual tickets:

From an I-Phone:

- Access the email with your tickets.
- Scroll to the bottom of the email.
- You can either click on the “All Digital Tickets” link and show the ticket screen/bar code at the gate, or click on “Apple Wallet” and save your tickets on the Apple Wallet App.
- If you do not see the Apple Wallet option in the email, please go to the top of the email and click on “View the online version of this” and the Apple Wallet option will appear.
- Make sure you access the ticket screen at the gate with the bar code visible.

From an Android Phone:

- Access the email with your tickets.
- Scroll to the bottom of the email.
- You can either click on the “All Digital Tickets” link and show the ticket screen/bar code at the gate, or click on “Google Wallet” and save your tickets on the Google Wallet App.
- Make sure you access the ticket screen at the gate with the bar code visible.
Process for Redeeming Tickets at the Gate

Please be sure that the ticket screen is on your phone when you approach the ticket gate. We will need to see the barcode for each ticket to redeem it with our scanners. If you have any questions or problems, please email Patti McClure at pmcclure@northallegheny.org.

What to do as you’re approaching the gate:

1. Find the ticket email. It will be from “North Allegheny School District”. If you saved your tickets in Apple or Google Wallet, please pull up your tickets so our staff can see the barcode.
2. If you’re accessing your tickets from the email, please click on the “All Digital Tickets” link at the bottom of the email.
3. Please have the ticket screen and bar code available when you approach the stadium entrance.

Process for Sharing a Ticket

If you want to send a ticket(s) to another person, please follow the instructions below. This is perfect if you have members of your family entering the stadium at different times or if you cannot attend a specific game and you want to give your ticket to someone else.

1. Click on a specific ticket and/or all digital tickets depending on who needs the tickets.
2. Click on “Actions” at the top of the page
3. Click on the box(es) next to the ticket(s) you want to share.
4. Click on “Share” at the bottom of the page.
5. Type in the email address of the person receiving the tickets.
6. Click “send”

You can share tickets anytime and with anyone.